

# Employer Portal Release Notes

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Release October 2024

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# 1 OverView

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## Key Feature Deliveries

- The payments system will try and auto match if the payment reference number has been entered incorrectly

The SuperChoice Employer Portal will not be available as follows:

### **UAT:**


Tuesday 17 September, 2024 12:00pm – 4:00pm (AEST)

### **Production:**

Tuesday 1 October, 2024 7:00pm – 10:00pm (AEST)

## 1.1 Employer Portal Indicative Release Dates

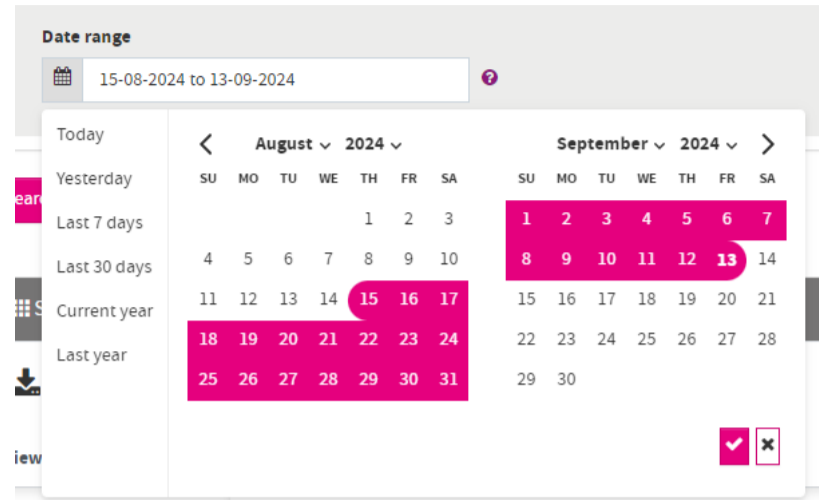
Note that these release dates are subject to change


 UK deployments are 2 days later than Australian deployments

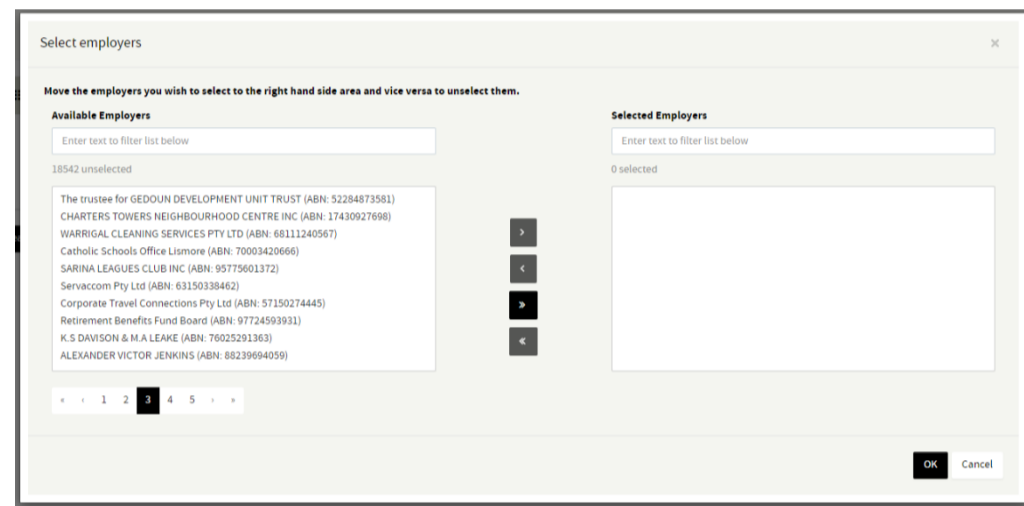
November	Tuesday 22-Oct	Tuesday 5-Nov
December	Tuesday 19-Nov	Tuesday 3-Dec

## 2 User Impact

The cancel button for the data picker is now located next to the tick button. Also the year drop down no longer shows future years.



 There was an extra space on the employer filter on the reporting selection screen which implied that there wasn't multiple pages of employers. This has now been fixed (see below).



## 3 Enhancements

### 3.1 Payment Matching Changes

Sometimes employers mistype the Payment Reference Number (PRN) but pay the correct amount. We now auto match these cases, providing the PRN supplied is similar. This is determined by analysing the "PRN part of the narrative" based on a weighted average of the methods below. A weighted total of 3 or above is the threshold to determine if a PRN is similar. We match based on grouping the employer portion of the narrative for one or more payments to one or more submissions.

The weightings provided were chosen to reflect the relative importance of each metric in a typical string similarity matching scenario. Here's a rationale for each weighting:

Method	Weighting	Description	Rationale
<b>Substring Match</b>	2.0	Whether the supplied PRN is a substring of the PRN narrative.. We should have a minimum of 6 character PRN	If the PRN or part of it is embedded in a longer reference string, this match should also carry significant weight. This is especially useful if there are prefixes, suffixes, or additional characters around the core PRN.
<b>Levenshtein Distance</b>	1.5	The edit distance between the normalized strings.	Levenshtein distance is weighted moderately. It captures the number of single-character edits required to transform one string into another, providing a good measure of overall similarity. A high similarity score based on Levenshtein distance can signal that two PRNs are nearly identical.
<b>Sequence Matcher Ratio</b>	1.0	A similarity ratio between 0 and 1, where 1 means identical strings.	This ratio, is a measure of the longest contiguous matching subsequence. It is a good overall similarity measure and is given moderate weight.
<b>Jaro-Winkler Similarity</b>	1.5	This is a measure of two strings similarity	Jaro-Winkler similarity is designed to give more favorable ratings to strings that match from the beginning. It is often useful for matching short strings such as names or identifiers, hence it is given a slightly higher weight.

## 4 Validation And Rule Changes

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No changes.



- When an Employer User unchecks the Exempt box, The Below Min Reason of Exempt (XMP) should also be cleared, allowing the employee to end up back in a registered status and correctly re assessed when a contribution file is loaded. Currently the reason is not clearing which causes the employee to be stuck in a MARKED\_EXEMPT Status
- Support ISA Contributions.
- Fixes for the bulk leavers file format.
- For a member over 75 their contributions were not showing up in the included contributions filter and were not shown in summary page total.
- A specific scenario where an NEJH Stop Paying member was missing and was still missing in reenrolment pay cycle. The employer enters earnings on the grid which shows the member status as stop paying with a reason. Upon submission the status stays as stop paying, but the below minimum reason was incorrectly cleared.
- Validation reason should show when NEJH member status 'BELOW\_MIN' changes to 'STOP PAYING'
- Validation message wording improved to deal with adjustment scenarios - "A contribution amount cannot be supplied for an employee who is not enrolled. This means pay period start date must not be prior to the employees enrolment date"

## 5 Defects Fixed

<b>EPRT-19777</b>	<input type="checkbox"/> Employee <input checked="" type="checkbox"/> Contribution <input checked="" type="checkbox"/> Member <input type="checkbox"/> STP <input type="checkbox"/> Gateway	Unable to view employer details for users with the VIEW_ONLY permission	<p><b>Scenario:</b></p> <ol style="list-style-type: none"> <li>1. Login to the Portal as a user with the VIEW_ONLY role</li> <li>2. Click on Employer maintenance under Maintenance.</li> <li>3. Click on Search to view employers.</li> <li>4. Click on the desired employer to view the employer details.</li> </ol> <p>A blank screen is shown.</p>
<b>EPRT-10851</b>	<input type="checkbox"/> Employee <input checked="" type="checkbox"/> Contribution <input checked="" type="checkbox"/> Member <input type="checkbox"/> STP <input type="checkbox"/> Gateway	An Excel positionally mapped file doesn't load	<p><b>Scenario:</b></p> <ul style="list-style-type: none"> <li>• Load an Excel SAFF file into the portal with a misspelt column header.</li> </ul> <p>The file should load as a positional SAFF format. Instead it fails to load.</p>
<b>JEDI-1419</b>	<input type="checkbox"/> Employee <input checked="" type="checkbox"/> Contribution <input checked="" type="checkbox"/> Member <input type="checkbox"/> STP <input type="checkbox"/> Gateway	Lazy initialise exception	<p>Sometimes a lazy initialise exception is shown and the file fails to upload</p> <p><b>Scenario:</b></p> <ol style="list-style-type: none"> <li>1. Load a file that creates one employee with two memberships.</li> <li>2. Load a 5k file with the other name changed for one of the members (any non key data change should suffice).</li> </ol>