

Employer Portal Release Notes

Release December 2024

Table Of Contents

1	Overview	3
1.1	Employer Portal Indicative Release Dates	3
2	User Impact	4
2.1	The New Reporting Solution	4
3	Enhancements	6
4	Validation And Rule Changes	7
5	Defects Fixed	8

1 Overview

Key Feature Deliveries

- For the early adopters group, the new reporting supports fund member responses

The SuperChoice Employer Portal will not be available as follows:

UAT:

Thursday 21 November, 2024 12pm – 3:00pm (AEDT)

Production:

Tuesday 3 December, 2024 8:00pm – 11:00pm (AEDT)

1.1 Employer Portal Indicative Release Dates

Note that these release dates are subject to change



UK deployments are 2 days later than Australian deployments

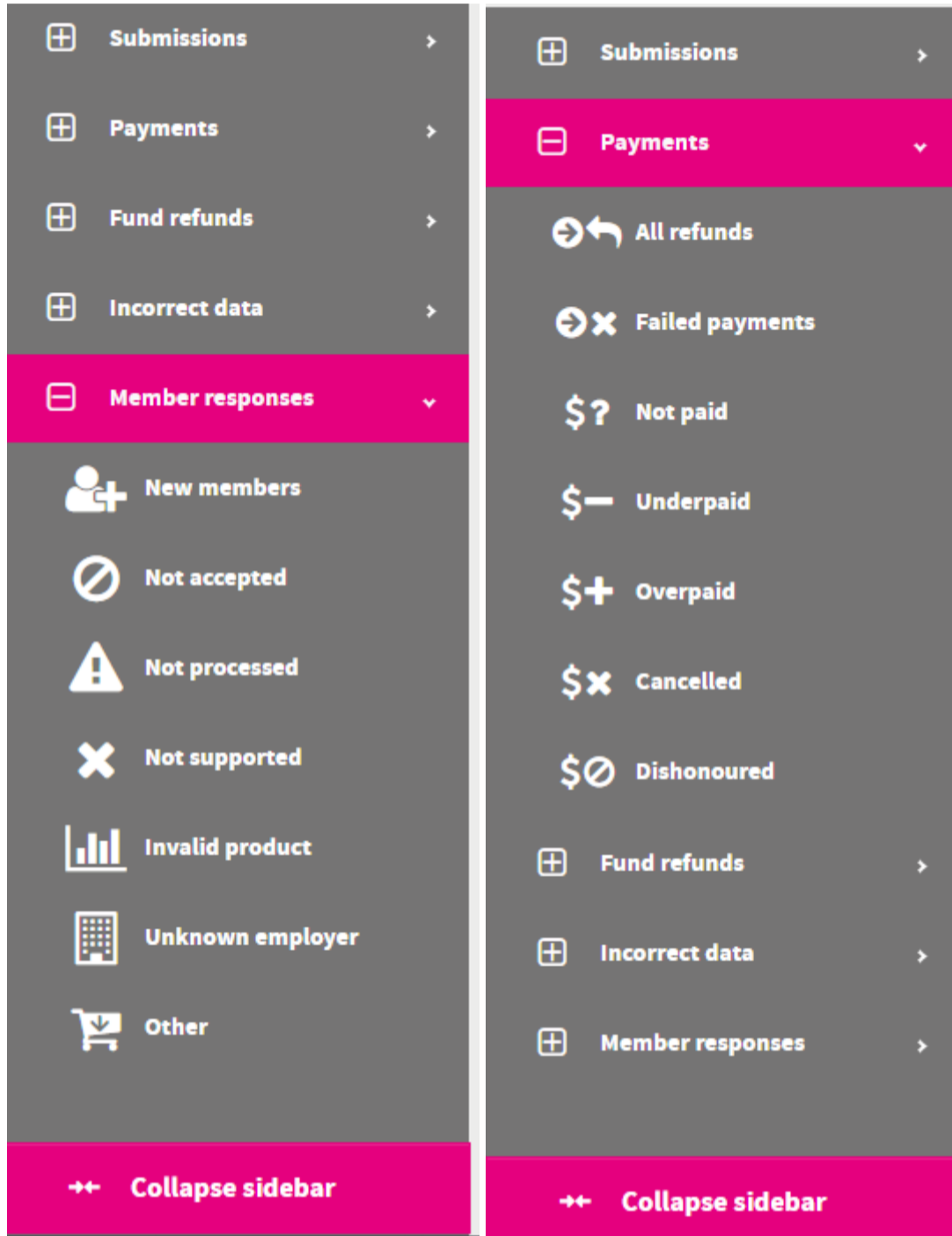
Release	UAT	Production
February	Tuesday 14-Jan	Tuesday 4-Feb
March	Tuesday 18-Feb	Tuesday 4-Mar
April	Tuesday 18-Mar	Tuesday 1-Apr
May	Tuesday 22-Apr	Tuesday 6-May
June	Tuesday 20-May	Tuesday 3-Jun
July	Tuesday 24-Jun	Tuesday 8-Jul
August	Tuesday 22-Jul	Tuesday 5-Aug
September	Tuesday 19-Aug	Tuesday 2-Sep
October	Tuesday 23-Sep	Tuesday 7-Oct
November	Tuesday 21-Oct	Tuesday 4-Nov
December	Tuesday 18-Nov	Tuesday 2-Dec

2 User Impact

2.1 The new reporting solution



For those in the early adopters group, member responses are now shown with the relevant filters. Also the payments reports have improved icons.



For the employee portal, when an employer default fund is present and there is no PDS (or other attachments) set up for that fund then the PDS check box acceptance is **no longer** shown and the employee can simply click Next.

YOUR DETAILS TAX FILE NUMBER FINANCIAL DETAILS SUPER SELECTION SUMMARY

STEP 4
Super Selection

Nominate where you want your super paid. If you are uncertain which super fund best suits your circumstances you should seek the advice of a licensed financial adviser.

You must make a selection from one of the options on this page.

Choose the employer nominated fund

Every employer is required by law to have a default super fund that is made available to employees.

Join **1611 SUPER FUND**

To choose this fund account, click Next.

Fund ABN	USI
40339821422	40339821422001

Back Next

3 Enhancements

Fund branding messaging can now be set up in employee portal for when an employee selects a default fund. Please speak to your account manager for further details.

4 Validation And Rule Changes



None



- **PS specific**

- **#284721** - When no value is provided on payroll files for salary sacrifice percentage and amount, the value is shown as blank on the re-enrolment emails, it should show 0 if no value was provided on payroll files
- **#298182** - Getting invalid error for employer contribution even after selecting the below min reason. "member has chosen to Stop paying", "Payroll transfer", "Paternity Leave", "Long Term sick" and "Permanent retirement" weren't defined.
- **#297754** - Migrated Email template 487691 - Subject Line and Condition update. No condition so migration emails always get sent.
- **#296731** - Updated attachments and description correctly shown as key features.

5 Defects Fixed

<p>EPRT-20691</p>	<input type="checkbox"/> Employee <input checked="" type="checkbox"/> Contribution <input checked="" type="checkbox"/> Member <input type="checkbox"/> STP <input type="checkbox"/> Gateway	<p>Rollback: The revision number is not grouped together even if the time is same.</p>	<p>In some cases, the same revisions weren't shown together because the default sorting in the audit grid is by date. This has been changed to sort instead by descending revision number.</p>																
<p>EPRT-20847</p>	<input type="checkbox"/> Employee <input checked="" type="checkbox"/> Contribution <input checked="" type="checkbox"/> Member <input type="checkbox"/> STP <input type="checkbox"/> Gateway	<p>Member audit history is showing a blank box</p>	<p>Scenario:</p> <ol style="list-style-type: none"> 1. Open member maintenance. 2. Change any member data and submit. 3. Go back to the file and click on batch change icon. 4. Open member audit, it shows a blank page. 																
<p>various</p>	<input type="checkbox"/> Employee <input checked="" type="checkbox"/> Contribution <input checked="" type="checkbox"/> Member <input type="checkbox"/> STP <input type="checkbox"/> Gateway	<p>Various reporting fixes</p>	<ul style="list-style-type: none"> • File submitted Date/Time is showing in UTC instead of local time • Reporting wasn't showing the correct payment status for SMSFs • Sometimes successful payments were shown as failed payments • Employee id (EmployerGlobalId) should be populated with the employer global id when selected in reporting • Employee id is incorrectly populated with employer id • Columns were not being displayed in the correct order • In the calendar selection the, the periods should have a pointer to indicate they are selectable • Reporting should auto scroll to show the results grid once the search button is pressed 																
<p>EPRT-20596</p>	<input checked="" type="checkbox"/> Employee <input checked="" type="checkbox"/> Contribution <input checked="" type="checkbox"/> Member <input type="checkbox"/> STP <input type="checkbox"/> Gateway	<p>Employer maintenance "user and user groups" tab looking at the incorrect permission</p>	<p>As a current workaround, Employer maintenance read only users need the view users role to view employers. Instead the role that should be required is "view users associated with an employer". This has been fixed and now allows roles to be set up with access to employer maintenance but without access to view users.</p>																
<p>EPRT-17445</p>	<input type="checkbox"/> Employee <input checked="" type="checkbox"/> Contribution <input checked="" type="checkbox"/> Member <input type="checkbox"/> STP <input type="checkbox"/> Gateway	<p>Post match updates are not running after bulk updates of categories</p>	<p>When running a Scheme and Category Migration upload to update a members Benefit Category, the grid is displaying the incorrect/old category post Bulk Category Update.</p> <p>Note - There is no issue when there is a single Member Matching Exception, the GRID displays the correct value after update occurs.</p> <p>See example below:</p> <p>Member IRELAND is associated to Category Code 100404 under Scheme Name <i>RETEST MIX OF PFC EMPLOYER DEFAULT SCHEME</i>:</p> <table border="1" data-bbox="968 1665 1980 1774"> <thead> <tr> <th>Action</th> <th>Family Name</th> <th>Given Name</th> <th>Birth Dt</th> <th>At Work Ind.</th> <th>Employment End Dt</th> <th>Employment End Reason</th> <th>Benefit Cat.</th> </tr> </thead> <tbody> <tr> <td></td> <td>IRELAND</td> <td>SIXTEEN</td> <td>1977-04-11</td> <td>true</td> <td></td> <td></td> <td>100404</td> </tr> </tbody> </table> <p>When I upload a Scheme and Category Migration file with a change to the members Category updating it to 100402, I receive a bulk category change and update Member:</p> <p>A bulk change has been requested. You can apply or skip to Next to resolve each change individually.</p> <div data-bbox="968 1911 1980 1961"> <p> Category bulk change - change from 03: Non-Contributory Staff [MIX OF PFC EMPLOYER DEFAULT SCHEME] to 01: Management [MIX OF PFC EMPLOYER DEFAULT SCHEME] - MIX OF PFC SCHEME MIGRATION</p> <p>EMPLOYER - RETEST Update Members</p> </div> <p>However, the GRID is still showing the old value of 100404.</p>	Action	Family Name	Given Name	Birth Dt	At Work Ind.	Employment End Dt	Employment End Reason	Benefit Cat.		IRELAND	SIXTEEN	1977-04-11	true			100404
Action	Family Name	Given Name	Birth Dt	At Work Ind.	Employment End Dt	Employment End Reason	Benefit Cat.												
	IRELAND	SIXTEEN	1977-04-11	true			100404												
<p>EPRT-15011</p>	<input type="checkbox"/> Employee <input checked="" type="checkbox"/> Contribution <input checked="" type="checkbox"/> Member <input type="checkbox"/> STP <input type="checkbox"/> Gateway	<p>Inactive scheme categories are listed in the scheme category dropdown available on member form</p>	<p>Scenario:</p> <ol style="list-style-type: none"> 1. Click on the add member Form 2. Select a scheme which has inactive categories 3. Check the categories listed <p>Actual Result</p> <p>Inactive categories are listed in the category dropdown</p>																
<p>EPRT-20042</p>	<input type="checkbox"/> Employee <input type="checkbox"/> Contribution <input type="checkbox"/> Member <input checked="" type="checkbox"/> STP <input type="checkbox"/> Gateway	<p>Employer level errors are duplicated in the grid</p>	<p>When an employer level error occurs in an STP file, it is duplicated multiple times in the grid. This could cause performance issues so has been improved,</p>																