

Employer Portal Release Notes

Release June 2025

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1 Overview

Key Feature Deliveries

- **Analytics reporting** - A new Analytics Report section has been introduced, providing aggregated data insights to help identify deeper trends and patterns.

The SuperChoice Employer Portal will not be available as follows:



UAT:

Thursday 5 June, 2025 10am– 3:00pm (AEST)

Production:

Thursday 12 June, 2025 7:00pm – 10:00pm (AEST)



UAT:

Thursday 5 June, 2025, 9:00am – 1:00pm (AEST) - 0:00am – 4:00am (BST)

Production:

Thursday 19 June, 2025 10:00 am – 3:00 pm (AEST) - 1:00 am – 6:00 am (BST)

1.0.1 Employer Portal Indicative Release Dates

Note that these release dates are subject to change



UK deployments are 2 days later than Australian deployments

Release	UAT	Production
July	Tuesday 29-July	Tuesday 5-Aug
August	Tuesday 26-Aug	Tuesday 9-Sep
October	Tuesday 23-Sep	Tuesday 7-Oct
November	Tuesday 21-Oct	Tuesday 4-Nov
December	Tuesday 18-Nov	Tuesday 2-Dec

2 User Impact

2.1 Reporting solution

The report title now shows a description of the selected report

FILTER - eligibility issue prevent this contribution being processed

Response received date

Submission date

Last 30 days

?

Employer

Select Employer

?

Key Identifiers

?

Search

Save as new report

2.2 Money reports

The dishonoured report has now been switched on. This gives a report for all direct debits that have dishonoured. The default ordering of the Unmatched and Holding reports have been changed to display aged money first.

Submissions

Money

All

Unmatched

Holding

Refunded

Refund failed

Sent to fund

Dishonoured

Payments

Fund refunds

Incorrect data

FILTER - direct debits that have dishonoured

Received date

Last 30 days

?

Employer

Select Employer

?

Key Identifiers

?

Search

Save as new report

SEARCH RESULTS

Age

Employer name

Payment type

Amount Received \$

Holding \$

Refunded \$

Account balance

Received date

Batch ref number

5 days

Jupiter Direct Debit employer

DIRECTDEBIT

0.00

0.00

0.00

1510.00

28/05/2025

1839996_1

6 days

Jupiter Direct Debit employer

DIRECTDEBIT

0.00

0.00

0.00

1661.00

27/05/2025

1838733_1

6 days

Jupiter Direct Debit employer

DIRECTDEBIT

0.00

0.00

0.00

1661.00

27/05/2025

1838748_1

6 days

Jupiter Direct Debit employer

DIRECTDEBIT

0.00

0.00

0.00

1661.00

27/05/2025

1838689_1

7 days

Jupiter Direct Debit employer

DIRECTDEBIT

0.00

0.00

0.00

1208.00

26/05/2025

1834766_1

2.3 Payments reports

An All report has been added which shows all payments linked to submissions grouped by file and status. In addition, the not paid, underpaid, overpaid, cancelled, dishonoured, sending to fund and sent to fund reports are all now grouped by file. All refunds and failed payments remain ungrouped since the refund is generally specific to a member. The money columns (unmatched, holding, refunded, sent to fund, etc) will be populated in the July release.

Submissions

Money

Payments

All

All refunds

Failed payments

Not paid

Underpaid

Overpaid

Cancelled

Dishonoured

Sending to fund

Sent to fund

Fund refunds

FILTER - all contribution file submissions that have been processed

Submission date

Last 30 days

?

Employer

Select Employer

?

Key Identifiers

?

GROUP BY

Period: Monthly

File

Employer

Product

Scheme

Schedule

Status

Is default

Search

Save as new report

SEARCH RESULTS

File submitted date/time

Contribution Status

Employer name

File Name

File Total Contribution

Unmatched \$

Holding \$

Sent to fund \$

01/06/2025

FUND_PAYMENT_CANCEL...

10 UshaReturn to source a...

ato-DC-SingleEmp-32Amt-1

32.00

06/05/2025

FUND_PAYMENT_CANCEL...

10 UshaReturn to source a...

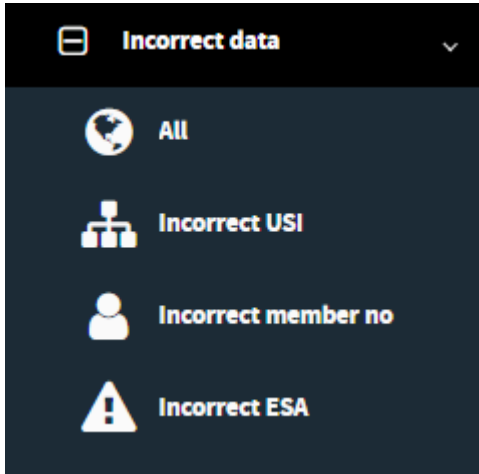
ato-DC-SingleEmp-32Amt-1

32.00

User Impact – 4

2.4 Incorrect data reports

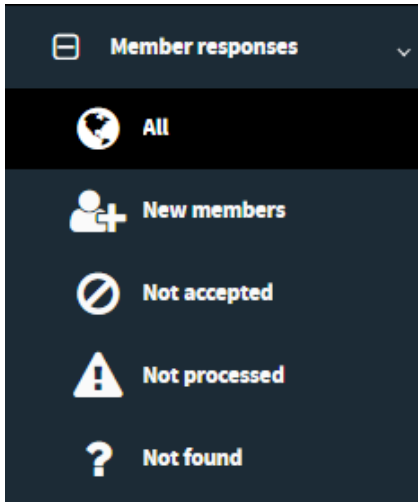
An All report has been added for the incorrect data report section - this is a report showing all incorrect data.



2.5 Member response reports

Member response reports have been simplified by adding an All responses report and coalescing more responses into "Not accepted" based on fund behaviour. The reports are as follows

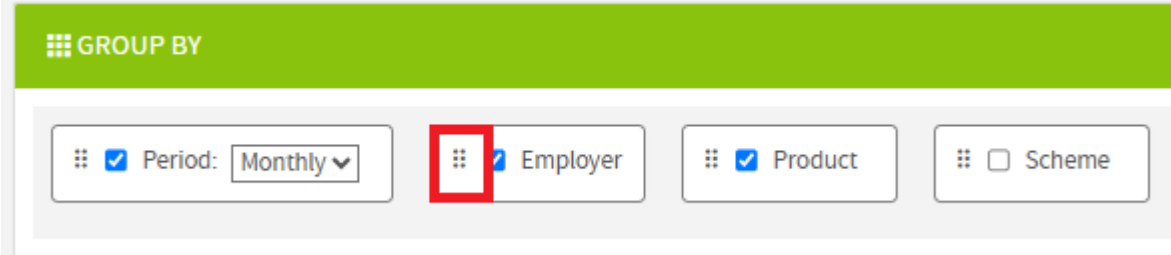
1. **All** - all member responses
2. **New members** - fund has supplied a new member number
3. **Not accepted** - fund does not accept member responses
4. **Not processed** - fund accepts member responses but has not been able to process the member update based on the supplied reason
5. **Not found** - fund hasn't been able to identify the member or employer



2.6 Analytics reporting

A new **Analytics Report** section has been introduced, providing aggregated data insights to help identify deeper trends and patterns.

- Data can be grouped by any combination of:
 - Period (daily, weekly, monthly, or yearly)
 - Employer - key employer fields such as Employer name, ABN, category, location id, etc
 - Product - key fields such as Organisation name, USI, status, is default, etc
 - Scheme - description, status, product and code
 - File - File name,, contribution amount, submitted date/time, PRN, content type, file type, format type, mapping name
 - Schedule - Name and frequency
 - Contribution Status
 - Submission Type (Default vs Choice)
- Users can change the grouping order (e.g. from employer, product to product, employer) by simply dragging and dropping the grouping



2.6.1 Key Metrics Displayed

- Unique Member Count over the period
- Total Contribution Amount (\$)
- Member Count and Contribution Total as a Percentage

Additionally, **any numeric field** can be aggregated (e.g. Super Guarantee (SG), salary sacrifice contributions, refunds, etc.).

These reports can be scheduled and custom reports created. The search button is currently disabled if a grouping hasn't been selected. This will be remediated for the July release.

- 1. **All** - all contribution submissions grouped by month, employer and product.
- 2. **Default vs Choice** - Monthly grouping of contribution submissions by whether they were made to default or choice funds.
- 3. **Joiners** - monthly view of all new joiners grouped by month, employer and product.
- 4. **Leavers** - monthly view of all leavers grouped by month, employer and product.

Submissions

Money

Payments

Fund refunds

Incorrect data

Member responses

Analytics

All

Default vs Choice

Joiners

Leavers

GROUP BY

Period: Monthly

Employer

Product

Scheme

File

Schedule

Status

Is default

Search

Save as new report

SEARCH RESULTS

Download

Save

Refresh

Period	Employer name	Fund Name	Member count	Total contribution \$	Member count %
06/2025	Golden Steel	TASPLAN SUPER	2	779	0.05
06/2025	Golden Steel	TASPLAN SUPER	1	728	0.02
06/2025	Jupiter Direct Debit employer	AMP FLEXIBLE LIFETIME SUPER	12	906	0.29
06/2025	Kernel Becks	QSUPER (RESTRICTED)	4	51	0.1
06/2025	KOOWEERUP REGIONAL HEALTH SERVICES	TELSTRA SUPERANNUATION SCHEME	2	1057	0.05
06/2025	L.E MCCABE & TENNISPIHERE DISTRIBUTOR...	TELSTRA SUPERANNUATION SCHEME	16	824	0.38

2.7 Miscellaneous

A summary is now shown on screen of the schedule applied to a report

Schedule

Occurs every Thursday, Tuesday and Wedne...

Occurs every Thursday, Tuesday and Wednesday starting Thursday, 22 May 2025

A hover popup is shown for data in the reporting grid so the contents can be viewed without expanding the column.

Fund Name	Total contribution \$	Sum
TELSTRA SUPERANNUATI...	70.00	70
TELSTRA SUPERANNUATI...		16
TELSTRA SUPERANNUATI...		6
TELSTRA SUPERANN	TELSTRA SUPERANNUATION SCHEME	26

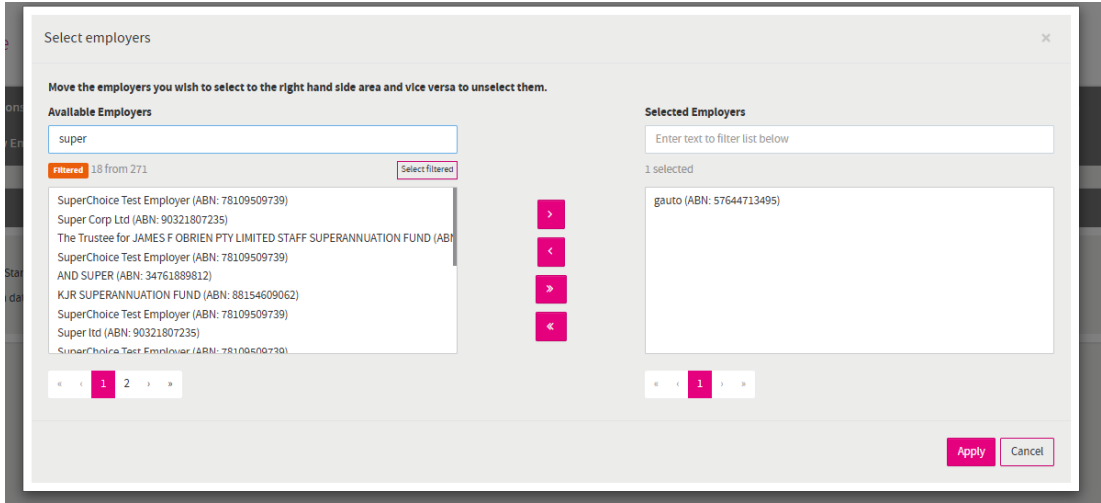
Help text has been updated to support multi line comments

Key Identifiers

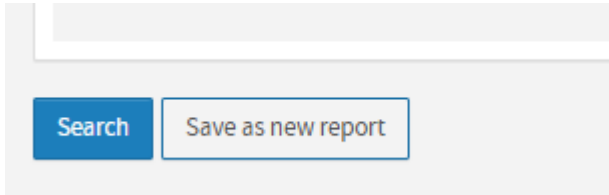
- Enter a space separated term (e.g., "John Lennon") to search for an exact match.
- Use commas to search multiple terms (e.g., "John Lennon, Paul McCartney").
- Search supports personal IDs (e.g., payroll numbers, birth dates), payment references, and fund IDs.

The reporting grid filter search has been improved to only look for data that contains the word being searched for.

The employer search has been updated to automatically filter by the words being typed



"Save as new report" is now using the secondary button colour



3 Validation And Rule Changes



- 1. Added a new custom field - Contributions.TotalContributionAmount to store the total value of a contribution for a member.
- 2. Inactive status is not listed in the Member Status dropdown for provisional members
- 3. Proton.com has been added to the ESE blacklist.



None

4 Defects Fixed

Various	<div><input type="checkbox"/> Employee</div> <div><input checked="" type="checkbox"/> Contribution</div> <div><input checked="" type="checkbox"/> Member</div> <div><input type="checkbox"/> STP</div> <div><input type="checkbox"/> Gateway</div>	Reporting bug fixes	<div><div>• Direct debits were incorrectly stamped with the submission date instead of the actual received date. This causes a couple of issues which have been resolved:</div><div><div>• The debit age appears one day longer than expected. For example, a debit in its fourth day of holding will be shown as day 5.</div><div>• When searching by Received Date for today’s holding balances, direct debits received today won’t appear.</div></div></div> <div>• Member Uploads and member maintenance batches are missing description values in reporting when submitted</div> <div>• When new custom report is created, it shows the custom report but incorrectly auto runs the default report</div> <div>• The report deletion button is now disabled until a deletion response is received, meaning the user cannot repeatedly press the button before the deletion completes.</div>
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