Employer Portal Release Notes

Release July 2025

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1 Overview

Key Feature Deliveries

- **Rollover payments** - Support for the automatic handling of rollover payments

The SuperChoice Employer Portal will not be available as follows:

UAT:

Tuesday 29 July, 2025 10am– 3:00pm (AEST)

Production:

Tuesday 5 August, 2025 7:00pm – 10:00pm (AEST)

UAT:

Thursday 31 July, 2025, 9:00am – 1:00pm (AEST) - 0:00am – 4:00am (BST)

Production:

Thursday 14 August, 2025 10:00 am – 3:00 pm (AEST) - 1:00 am – 6:00 am (BST)

1.0.1 Employer Portal Indicative Release Dates

Note that these release dates are subject to change

UK deployments are 2 days later than Australian deployments

Release	UAT	Production
September	Tuesday 26-Aug	Tuesday 9-Sep
October	Tuesday 23-Sep	Tuesday 7-Oct
November	Tuesday 21-Oct	Tuesday 4-Nov
December	Tuesday 18-Nov	Tuesday 2-Dec

2 User Impact

2.1 Reporting solution

An improved column filter dialog now allows searching for specific column names and shows the type of an item so if the same description is used for different data, the correct one can be easily identified (e.g. member, employee, contribution, file, scheme, product, etc).
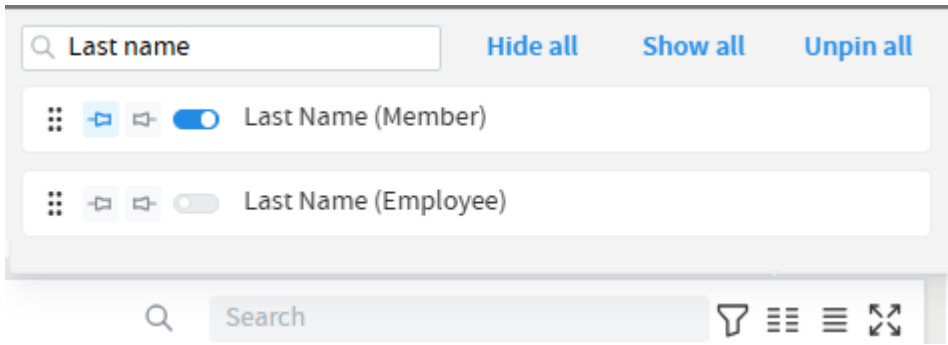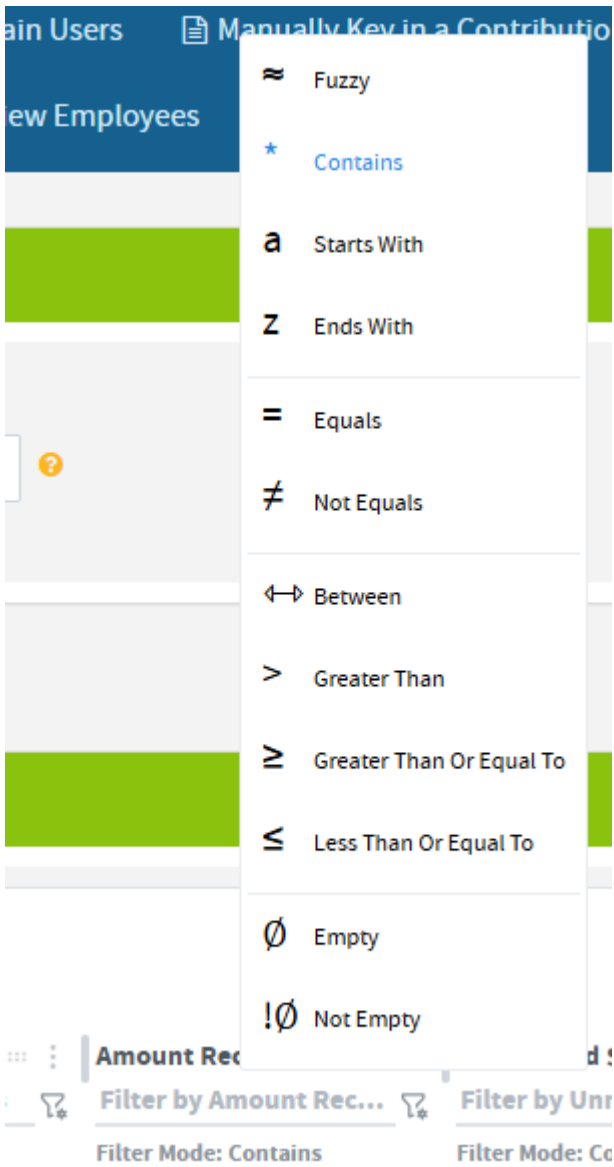

Boolean data (e.g. is default fund) is now shown with a ✖ and ✔ . Downloaded data remains true and false. Numeric $ amounts are right aligned to two decimal places.

Period ↑↓		Is Default Fund ↑↓		Member count ↑↓		Total contribution $ ↑↓	
06/2025		✖		550		80,00,91,845.98	
06/2025		✔		62		8,136.04	

Expand ↑↓		Age ↑↓		Employer name ↑↓		Payment type ↑↓		Match status ↑↓		Amount Received $ ↑↓		Unmatched $ ↑↓		Holding $ ↑↓		Refunded $ ↑↓	
		8 days		UshaDirectCreditSplit One…		DIRECTCREDIT		MATCHED		18.00		0.00		18.00		0.00
		8 days		UshaDirectCreditSplit One…		DIRECTCREDIT		MATCHED		9.00		0.00		9.00		0.00
		8 days		UshaDirectCreditSplit One…		DIRECTCREDIT		MATCHED		27.00		0.00		27.00		0.00

When searching in the reporting grid,. the search now defaults to "contains" (i.e. does the row contain this filter values?). Users can now override this by selecting other search criteria.

ain Users   📄 Manually Key in a Contributio

ew Employees

≈	Fuzzy
★	Contains
a	Starts With
z	Ends With
=	Equals
≠	Not Equals
↔	Between
>	Greater Than
≥	Greater Than Or Equal To
≤	Less Than Or Equal To
Ø	Empty
!Ø	Not Empty

Amount Rec   **d !**
▽ Filter by Amount Rec... ▽ Filter by Unr
    Filter Mode: Contains   **Filter Mode: Co**

If no employers have been selected in the filter the display text now defaults to "All selected"

⠿ FILTER - all money received

○ Sent to fund date

● Received date

📅 Last 30 days ❓

Employer

All selected ▼ ❓

Search   Save as new report
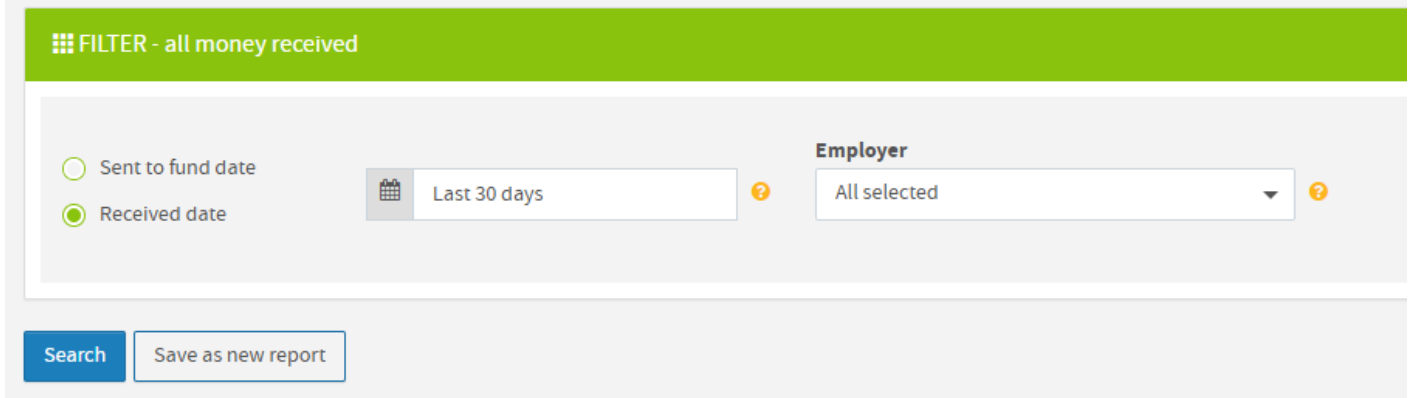
3 Rollover Payments

Rollover payments involve the transfer of superannuation money between funds or SMSFs. This process may originate from either an APRA-regulated fund or a Self-Managed Super Fund (SMSF), with the destination also being either type. As part of this release, new platform support for these transactions is now available, where Superchoice is *acting on behalf of* (i.e. intermediating for) one or both of the involved funds. We provide automated payments support for rollover transactions (RTRs), Unclaimed super monies (USMs) and release authority statements (RAS).

3.1 Scenarios and Handling

1. Superchoice acting on behalf of the *Receiving Fund*:
   - The receiving fund registers one of Superchoice's bank accounts with the ATO's Fund Validation Service (FVS).
   - Rollover funds are initially received into the Superchoice bank account.
   - Once payment is matched and reconciled to the RTR, USM or RAS, the money is forwarded to the receiving fund's private bank account.
2. Superchoice acting on behalf of the *Transferring Fund*:
   - No FVS update is needed.
   - Superchoice direct debits the transferring fund's private bank account.
   - The payment is then sent to the receiving fund.
3. Superchoice acting on behalf of *both* the Transferring and Receiving Fund:
   - The full end-to-end process is managed by Superchoice.
   - Once the direct debit is successful, the money is immediately transferred to the receiving fund's private account — no holding delay applies.

3.2 Automation and Matching Logic

- Payment Matching:
  - Primary matching is based on amount and supplied payment reference number (PRN) from the transferring fund or SMSF.
  - If no match is found then the matching falls back to similar PRN, then to amount only.
- Stale Transactions Handling:
  - If no money is received within **14 calendar days**, the corresponding RTR, USM, or RAS transaction is **automatically cancelled**.
  - If money is received but no matching data (e.g. RTR/USM/RAS) is found within **10 business days**, funds are **automatically returned**.
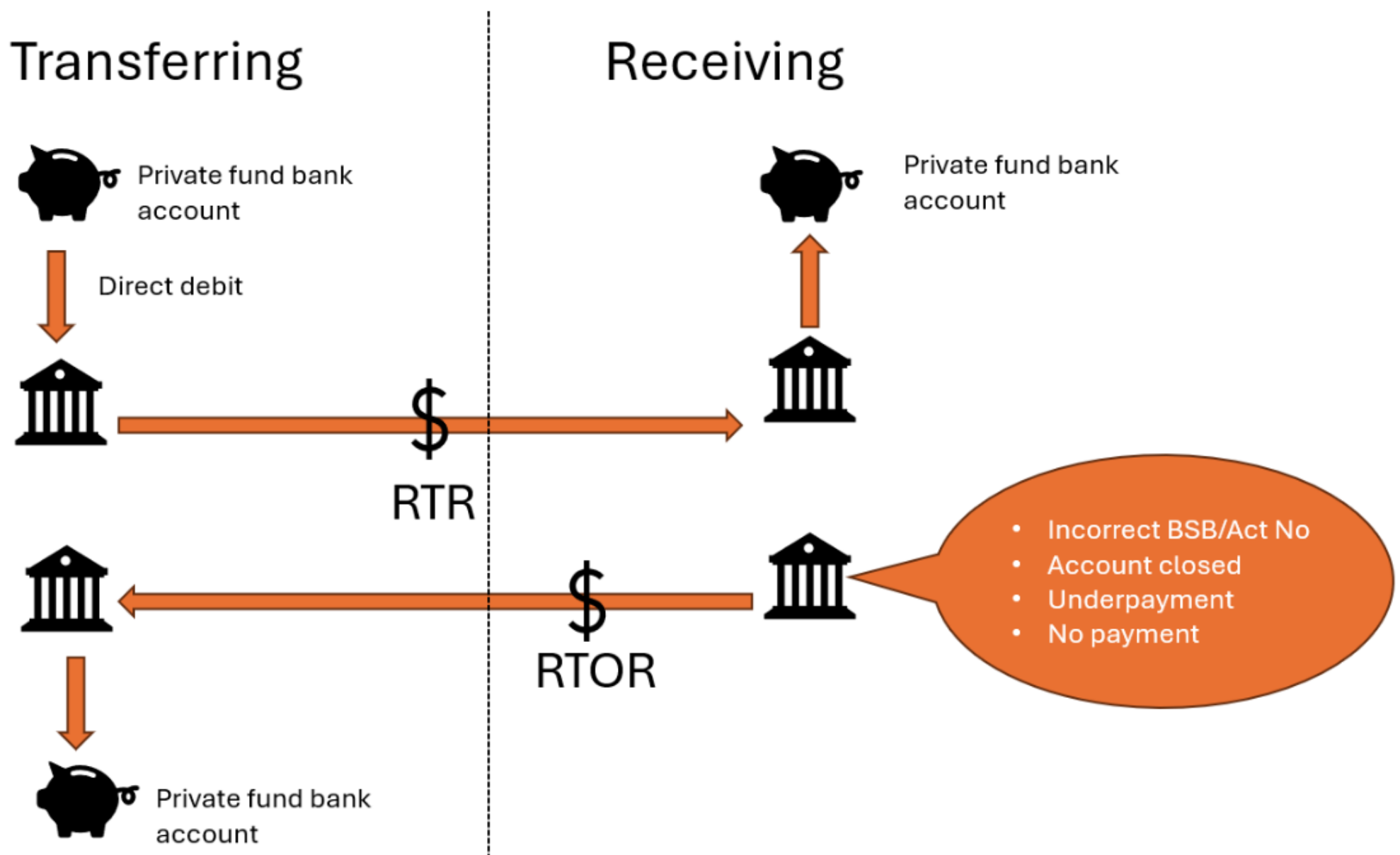
4 Validation And Rule Changes

A validation has been added to ensure a correct ESA is supplied for an SMSF.

#313906 - When the re-enrolment date is same as the pay-period end date, the members are not getting re-enrolled and re-enrolment is skipped. From the next payroll, the members remain opted out. This has been fixed so that when the re-enrolment date is same as the pay-period end date re-enrolment will automatically apply.

5 Defects Fixed

Various	☐ Employee ☑ Contribution ☑ Member ☐ STP ☐ Gateway	Updated SMSF ESA is not displayed in the contributions Grid after amending the ESA in the employer maintenance	**Scenario** 1. Login as Employer Admin user 2. Navigate to the employer maintenance and change the ESA of an existing SMSF 3. Now navigate to the home page and start a manual or adhoc batch 4. Verify the ESA of the edited SMSF in Step 2 The previous ESA is displayed in the grid, but the new ESA is shown on the Member form.