

Employer Portal Release Notes

Release November 2025

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1 Overview

Key Feature Deliveries

- **Filtering on product** - Support for a product filter in reporting
- **Automatically refund money** - Warning emails will be distributed to more employers and automated refunds will include employers that can be identified from the banking narrative

The SuperChoice Employer Portal will not be available as follows:



UAT:

Wednesday 22 October, 2025 12pm– 4:00pm (AEDT)

Production:

Tuesday 4 November, 2025 8:00pm – 11:00pm (AEDT)



UAT:

Thursday 23 October, 2025, 9:00am – 1:00pm (AEDT) - Wednesday 22 - 11:00pm – 3:00am (BST)

Production:

Thursday 6 November, 2025 12:00 pm – 5:00 pm (AEDT) - 1:00 am – 6:00 am (GMT)

1.0.1 Employer Portal Indicative Release Dates

Note that these release dates are subject to change



UK deployments are 2 days later than Australian deployments

Release	UAT	Production
December	Tuesday 18-Nov	Tuesday 2-Dec

2 User Impact

2.1 Reporting solution

A new filter for product has been added

Sent to fund date

Submission date

Last 30 days

Employer

All selected

Product

All selected

Key Identifiers

Failed payments and direct debit dishonours now show the refund amount, reason and payment reference number (used to refund the money). This doesn't apply to historic transactions.

The following columns are now populated for payment failures.

- 1. **Fund refund \$** with the amount that failed to be paid
- 2. **Fund refund PRN** with the PRN used to pay the refund to the employer
- 3. **Response code** - banking code
- 4. **Response short** - banking reason

Money

Payments

All

All refunds

Failed payments

Not paid

Underpaid

Overpaid

Payments

Failed payments

Not paid

Underpaid

Overpaid

Given Name	Last Name test	Response received date	Fund Name	Fund refund \$	Fund refund PRN	Total contribution \$	Response code
Seven	Seven NPP	25/09/2025 08:23:30:320	The Trustee for ZURICH M...	111.00	PC250925-005223726	111.00	REJECTED_BY_BANK
Three	Three BECS TelstraThree	25/09/2025 08:23:30:320	UNISUPER	50,000,155.13	PC250925-005223730	49,999,985.01	REJECTED_BY_BANK
Two	Two BECS TelstraTwo	25/09/2025 08:23:30:320	UNISUPER	50,000,155.13	PC250925-005223730	70.12	REJECTED_BY_BANK
One	One BECS TelstraOne	25/09/2025 08:23:30:320	UNISUPER	50,000,155.13	PC250925-005223730	100.00	REJECTED_BY_BANK
Five	Five	25/09/2025 01:28:31:723	ANZ SUPER ADVANTAGE	500.00	PC250925-005221951	500.00	NO_ACCOUNT_OR_INCOR...
Five	Five NPP Fund	25/09/2025 01:10:29:790	The Trustee for E.F.T Super...	500.00	PC250925-005221940	500.00	NO_ACCOUNT_OR_INCOR...
Five	Five	25/09/2025 00:48:04:605	ANZ SUPER ADVANTAGE	500.00	PC250925-005221927	500.00	NO_ACCOUNT_OR_INCOR...
Five	Five NPP Fund	25/09/2025 00:28:05:488	The Trustee for E.F.T Super...	500.00	PC250925-005221915	500.00	REJECTED_BY_BANK

When using the group by filter, the money data is now updated.

Period: Monthly

Employer

Product

Scheme

File

Schedule

Status

Is default

Search

Save as new report

SEARCH RESULTS

File submitted date/time

Employer name

File Name

File Total Contribution

Unmatched \$

Holding \$

Refunded \$

Payment Reference Number

13/05/2025

Usha Direct Debit Employer...

ato-happy-dd-employer-2

50.00

0.00

35.72

50.00

DD2Level-2Usha123Q

13/05/2025

Usha Direct Debit Employer...

ato-happy-dd-employer-2

50.00

0.00

35.72

0.00

DD2Level-2Usha123Q

13/05/2025

Usha Direct Debit Employer...

ato-happy-dd-employer-2

50.00

0.00

85.72

0.00

DD2Level-2Usha123Q

3 Enhancements

EPRT-21854	As a reporting user, I want to filter by product																																								
Description	A new filter selection lookup has been added for products. This contains a list of all the products from the ATO Funds Validation Service if the user has access to any employers. Otherwise it is a list of products the user is authorised for. The user can select a subset of these products to filter by. Scenarios <table><tr><th>Employer Access</th><th>Product Access</th><th>Employer Filter</th><th>Product Filter</th><th>Data Returned</th></tr><tr><td>Emp A</td><td>✖</td><td>Emp A</td><td>All funds</td><td>Emp A - no wild</td></tr><tr><td>All employers access</td><td>✖</td><td>All employers</td><td>All funds</td><td>All employer data - no wild</td></tr><tr><td>✖</td><td>Fund A</td><td>Empty*</td><td>Fund A</td><td>All wild + community data for fund A</td></tr><tr><td>✖</td><td>All product access</td><td>Empty*</td><td>All default products</td><td>All wild + community data</td></tr><tr><td>Emp A</td><td>Fund A</td><td>Emp A</td><td>All funds</td><td>Emp A + wild + community for Fund A</td></tr><tr><td>All employers access</td><td>Fund A</td><td>All employers</td><td>All funds</td><td>All employers + wild + community data for Fund A</td></tr><tr><td>All employers access</td><td>All product access</td><td>All employers</td><td>All funds</td><td>All wild + community</td></tr></table> Employer All selected - still show "All selected"	Employer Access	Product Access	Employer Filter	Product Filter	Data Returned	Emp A	✖	Emp A	All funds	Emp A - no wild	All employers access	✖	All employers	All funds	All employer data - no wild	✖	Fund A	Empty*	Fund A	All wild + community data for fund A	✖	All product access	Empty*	All default products	All wild + community data	Emp A	Fund A	Emp A	All funds	Emp A + wild + community for Fund A	All employers access	Fund A	All employers	All funds	All employers + wild + community data for Fund A	All employers access	All product access	All employers	All funds	All wild + community
Employer Access	Product Access	Employer Filter	Product Filter	Data Returned																																					
Emp A	✖	Emp A	All funds	Emp A - no wild																																					
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Emp A	Fund A	Emp A	All funds	Emp A + wild + community for Fund A																																					
All employers access	Fund A	All employers	All funds	All employers + wild + community data for Fund A																																					
All employers access	All product access	All employers	All funds	All wild + community																																					
Reason	This is to allow employers to easily filter based on product																																								
Applies To	☐ Employee ☐ Contributions ☐ Members ☐ STP ☐ Gateway ☒ Reporting																																								
Assumptions	Product All selected - All products are initially selected - If the user selects all products then similar to employers, it defaults to all - No SMSFs are included in the product filter list - Search by USI is not currently supported - Active, closed and blocked funds (i,e, all funds) are included in the product filter - Applies to all reports apart from money reporting - Saved product list is persisted when saving a custom report - All other filters (employer, date range, key identifiers) still apply when a product filter is selected. - Scheduled reports are supported for product filters - Authorisation - If a user is associated with the custodian's product group realm, then they should see all custodian products. - If a user is only associated with employer realms then they should just see submissions linked to an employer (i.e. currently on from employer portal). - If a user is only associated with product realms then they should just see submissions linked to one of their products (i.e. from either employer portal or the wild). - If a user is not associated with any employer and product realms then they should see no data - If a users is associated with a product and employer realm then they should see all relevant contributions with linked products and employers - Users with only product access will never be able to see SMSF submissions or submissions for choice funds																																								

Impact	Employers that use reporting will see a new filter for products
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3.1 Payments auto refund

Payments currently automatically refunds "money no data" after 5 business days. The money is refunded to the payer using the *reject-to-source* information supplied by ANZ within their "enhanced" statement files. This is regardless of whether or not we have identified the employer for that payment.

The change is still to refund to the payer using the *reject-to-source* information, but if this isn't present (or can't be used due to being used by multiple employers) then instead use narrative matching to return the money to the employer's refund account. Warning emails and refund notification emails will be distributed to these employers.

The matching order is as follows.

1. Return to source account link to employer - not a narrative field. See comment below
2. Full employer name match
3. Customer Reference Number (CRN) match
4. Australian Business Number (ABN) match
5. Truncated employer name match for BECS payments
6. Refund account name match
7. Return to source/refund account number match

If zero or more employers are linked we still return the money to source if we have a return to source account. However in determining the email for the employer we attempt the other matching criteria first. If more than one employer is returned after narrative matching then no email is sent.

Return To Source Present	Emp Matches (Return To Source)	Emp Matches (Narrative)	Return Money	Send Email
✓	0	0	✓	✗
✓	1	N/A	✓	✓
✓	2+	0	✓	✗
✓	2+	1	✓	✓
✓	2+	2+	✓	✗
✗	N/A	0	✗	✗
✗	N/A	1	✓ (refund account)	✓
✗	N/A	2+	✗	✗

4 Validation And Rule Changes



No changes



No changes

5 Defects Fixed

Items in red are new fixes for November

Various	☐ Employee ☐ Contribution ☐ Member ☐ STP ☐ Gateway ☒ Reporting	Various reporting bugs	1. The analytics report shouldn't show cancellations, failed payments or fund rejections - now it only reports on data that has been successfully ingested by the fund 2. Date columns are not sorting correctly 3. Searching fixes to highlight correctly on the grid when using the grid search 4. The filenames generated from a scheduled report include seconds - however some of the seconds exceed 60 5. Entering a date using the keyboard (instead of mouse) disables search 6. The All Payments filter was not showing money that had been sent to the fund 7. The All Money filter was not showing dishonours 8. The Incorrect Data reports now show Response Received date instead of Pay Period start date 9. Fund refund PRN, response code and response short description has been added to the Failed Payments default
EPRT-22384	☐ Employee ☒ Contribution ☐ Member ☐ STP ☐ Gateway ☐ Reporting	If a matching identified multiple employers in some cases a valid match was dropped	Issue Payments tries to identify an unmatched payment's employer based on narrative matching levels and hierarchy. The process stops on the matching level once one or more employers have been identified. If multiple employers are found in a higher level, we loose the chance to identify a unique employer match in the lower levels and in some cases payments incorrectly then aborts the match . Resolution if multiple employers are identified in a level, keep going to the lower levels until only one employer is found. If none of the levels identify a single employer, return the level where the least number of employers are found.
EPRT-22992	☐ Employee ☐ Contribution ☐ Member ☐ STP ☒ Gateway ☐ Reporting	Some rollovers (e.g. from an SMSF) were not getting auto cancelled after 15 days	These were being manually cancelled so there has been no operational impact.