

Employer Portal Release Notes

Release March 2026

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1 Overview

Key Feature Deliveries

- Gateway reporting

SuperChoice SMSF ESA Closing 5th May 2026

The SuperChoice Electronic Service Address (ESA) service **Smsf@Superchoice.com.au** will be discontinued as at **5th May 2026**. SuperChoice has emailed all SMSFs who were registered for the service (in November 2025 and February 2026) providing advanced warning of the closure, advising the SMSF that they need to select a new SMSF ESA provider and to inform any Employer making contributions to their SMSF of their new SMSF ESA provider. In the run up to 5th May, in the April release SuperChoice will add warnings to the Portal for members that are still using the SuperChoice SMSF ESA. After 5th May, contributions to SMSFs using the ESA will be blocked.

The SuperChoice Employer Portal will not be available as follows:



UAT:

Friday 13 March, 2026 12pm– 4:00pm (AEDT)

Production:

Tuesday 24 March, 2026 8:00pm – 11:00pm (AEDT)



UAT:

Thursday 12 March, 2026 11:00am – 1:00pm (AEDT) - 12:00am – 3:00am (GMT)

Production:

Tuesday 24 March, 2026 12:00 pm – 3:00 pm (AEDT) - 1:00 am – 4:00 am (GMT)

1.0.1 Employer Portal Indicative Release Dates

Note that these release dates are subject to change



UK deployments are 2 days later than Australian deployments

Release	UAT	Production
April	Tuesday 24-Mar	Tuesday 7-Apr
May	Tuesday 21-Apr	Tuesday 5-May
June	Tuesday 19-May	Tuesday 2-Jun
July	Tuesday 23-Jun	Tuesday 7-Jul
August	Tuesday 21-Jul	Tuesday 4-Aug
September	Tuesday 18-Aug	Tuesday 1-Sep
October	Tuesday 15-Sep	Tuesday 29-Sep
November	Tuesday 20-Oct	Tuesday 3-Nov
December	Tuesday 17-Nov	Tuesday 1-Dec

2 Enhancements

2.1 Support for gateway reporting

2.1.1 Overview

The Payday Super changes have necessitated a change to response functionality which means we have implemented a new reporting solution for gateway clearing house traffic in the reporting solution. This is intended to replace the existing "Member and Contribution" (MACS) portal. To ensure compliance to the new ATO response standards, from the May Production Release, responses will only be able to be triggered online from the **Gateway Reporting** solution. Super Fund Contribution Gateway clients must use **Gateway Reporting** if they need to send responses, and encouraged to transition from MACS to this new service.

Gateway Reporting has been designed to support Payday Super and SuperStream response requirements, including timely member-level responses and contribution refund handling. This release focuses on operational readiness ahead of expanded SuperStream v3 and government messaging support in May. The ATO Responses cutover end date is 4th June 2026.

Summary

- Replaces MACS for inbound clearing house reporting and response handling
- MACS will remain available for receipt and downloading of messages during the Payday Super transition period.
- Mandatory for sending v3 responses from May 2026
- Designed for fund administrators and operations teams
- Custodian access (employer + fund access) is restricted in this release

2.1.2 User Impact

No impact to employers. For fund administrators that have been assigned a role that contains the "Gateway (reporting)" permission, they will be able to see all compliant inbound contribution gateway transactions (CTR and MRR and responses) in the Gateway section.

This is split into

- **All** - all gateway traffic - currently CTR/MRR and responses.
- **Contributions** - CTR and CTERs
- **Members** - MRR and MRORs.

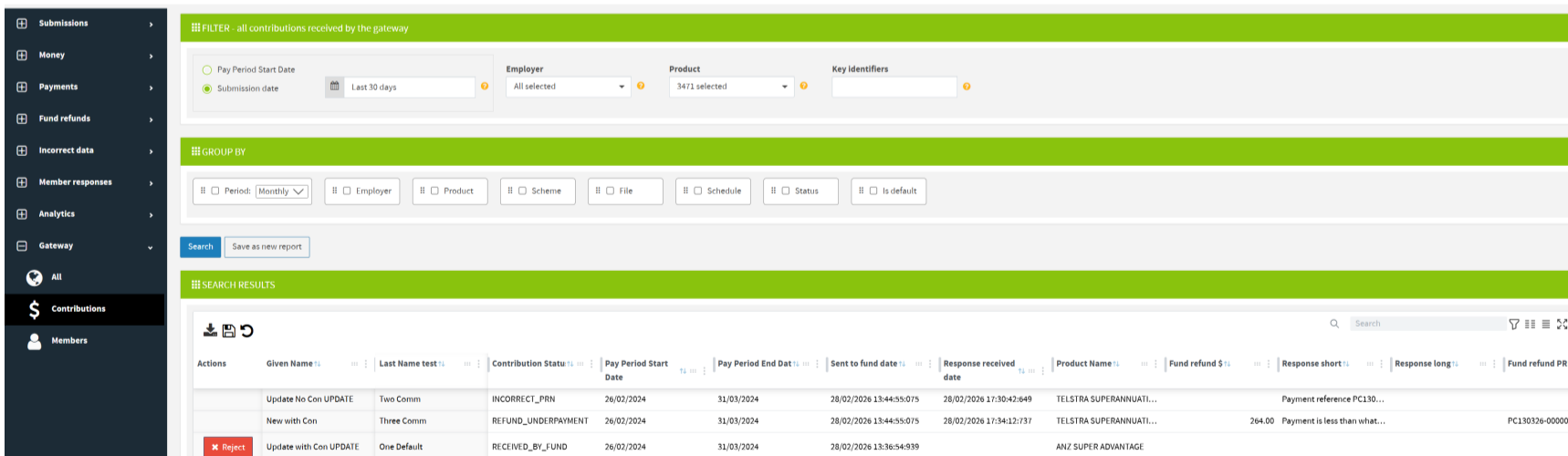
Users can also reject a CTR in **Contributions** by selecting the  button.

Note: Responses can only be sent from the Contributions or Members views, not from the All view.

Gateway Reporting message lifecycle

1. Inbound CTR or MRR received via SuperChoice Gateway
2. Non-compliant messages returned to originator for resolution
3. Compliant message visible in **Gateway Reporting** (All / Contributions / Members)
4. Fund reviews message details
5. Fund sends response (CTER, MROR, etc.) where applicable
6. Response status updated in **Gateway Reporting**

Note - For Clients with Contribution Integration Services, any responses sent from their registry via the integration service will be visible in Gateway Reporting



The screenshot shows the Gateway Reporting interface. On the left is a navigation menu with options: Submissions, Money, Payments, Fund refunds, Incorrect data, Member responses, Analytics, Gateway, All, Contributions (selected), and Members. The main area has a filter bar for 'all contributions received by the gateway' with options for Pay Period Start Date, Submission date (Last 30 days), Employer (All selected), Product (3471 selected), and Key Identifiers. Below the filter is a 'GROUP BY' section with options: Period (Monthly), Employer, Product, Scheme, File, Schedule, Status, and Is default. A 'SEARCH' button and 'Save as new report' link are also present. The 'SEARCH RESULTS' section displays a table with columns: Actions, Given Name, Last Name test, Contribution Status, Pay Period Start Date, Pay Period End Date, Sent to fund date, Response received date, Product Name, Fund refund \$, Response short, Response long, and Fund refund PIN. The table contains three rows of data, with the first row having a red 'Reject' button next to it.

Actions	Given Name	Last Name test	Contribution Status	Pay Period Start Date	Pay Period End Date	Sent to fund date	Response received date	Product Name	Fund refund \$	Response short	Response long	Fund refund PIN
Update No Con UPDATE	Two Comm		INCORRECT_PRN	26/02/2024	31/03/2024	28/02/2026 13:44:55:075	28/02/2026 17:30:42:649	TELSTRA SUPERANNUATI...		Payment reference PC130...		
New with Con	Three Comm		REFUND_UNDERPAYMENT	26/02/2024	31/03/2024	28/02/2026 13:44:55:075	28/02/2026 17:34:12:737	TELSTRA SUPERANNUATI...	264.00	Payment is less than what...		PC130326-000002
Update with Con UPDATE	One Default		RECEIVED_BY_FUND	26/02/2024	31/03/2024	28/02/2026 13:36:54:939		ANZ SUPER ADVANTAGE				

Clicking the refund button will allow a fund to respond with a CTER and a toast will be shown when the CTER is successfully sent.

2.1.3 Supported Features

- Viewing all inbound messages. Please note that combo messages will be shown as one row in the All grouping. To view an individual CTR or MRR you should select the relevant Contribution and Members reports. Because of this, responses can only be sent in these reports.
- Configuring your own download/view reporting
- Filtering by pay period start date, submission date, fund response date (for responses), portal employer, product and key identifiers (e.g. personal details)
- Totaling and subtotaling by data grouping
- Configurable column selection based on CTR/MRR or portal data.
- Setting up custom reports
- Setting up scheduled reports
- All data will be shown for a specific row - for instance any submissions from the portal for the default fund will also included extra information (e.g. file, schedule, etc) which are not available in a pure CTR or MRR response.

2.1.4 Known Issues

- Custodian administrators (employer + fund access) should not use this service in this release, as custodian data may not be reliable.



- The group by feature has some issues
- Custom reports don't currently show the respond button for CTERs
- CTERs sent from reporting will not show substituted parameter values (e.g. Payment reference {prn} number cannot be matched.). External CTERs, MRORs etc. do show substituted parameter values.
- After submitting a CTER rejection response, the Reject button does not disappear automatically. The user has to refresh their report (fixed in May)

2.1.5 Upcoming features

- Support for government messages (GCTR, GCTAR and viewing responses)
- CTER warning responses
- Trigger MROR responses
- Trigger GCTR and GCTAR responses
- Triggering and viewing MVR messages

2.1.6 Gateway Reporting Permissions

It is suggested that for analysis purposes the fund administrators are given this access. From May 2026, MACS permissions will be automatically mapped to Gateway Reporting permissions based on existing access at the time of release.

- **Report Access (v2)** - General access to reporting
- **Gateway (reporting)** – view inbound CTR, MRR and response messages
- **Fund responses (reporting)** – view fund generated responses
- **Download reports** - directly download report data
- **Schedule reports** - schedule reports to deliver to your SFTP site
- **Send responses (reporting)** – send CTER and later MROR and government responses. ⚠ Responses are v3 compliant so will not be permissioned in Production until the May Release to align with the ATO 4-week cutover

2.1.7 MACS Transition

- MACS will remain available for viewing responses through the Payday Super transition.
- From May 2026, **all SuperStream responses must be sent via Gateway Reporting**
- Clients are strongly encouraged to complete access setup and operational validation in UAT prior to May

2.1.8 Receiving behaviour

- Portal submissions from another SuperChoice client will not include enriched portal information and will display only core CTR and MRR fields.
- The employer selection filter only shows portal employers
- Message level, employer level, member level and contribution type level are supported

2.1.9 Sending behaviour

- MACS is not being updated so only gateway reporting is v3 sending compliant.
- Once submitted, responses cannot be edited, withdrawn, or resent.
- Only member-level responses are supported
- Message-level, employer-level and contribution-type responses are not supported

- When responding to a CTER, the refund amount and PRN are auto populated although the refund PRN can be overridden. PRNs must be a maximum length of 18.
- Users can only send if given the Send responses (reporting) permission
- We always use the progressive pattern since a fund can individually respond to multiple member CTRs with the same conversation id at a time of their own choosing.
- The refund amount is system-calculated based on contribution components to ensure alignment with SuperStream and legislative refund requirements. Manual override of the refund amount is not supported. The refund amount is based on Superannuation Guarantee + Award or Productivity + Personal Contributions + Salary Sacrificed + Voluntary + Spouse Contributions + Child Contributions + Other Third Party

3 Validation And Rule Changes




None



- Held files are not auto-submitting due to validation warnings - warnings are no longer shown for held files
- Four new errors and warnings have been added - scenarios below

Error/Warning	Set	Earnings	Pensionable Earnings	Status	Message
	1 and 2	> 0	0	AWAITING_ENROLMENT OPT_IN_REQUEST_APPROVED ENROL_NOW_REQUEST_APPROVED MANDATORY_REENROLMENT OPTIONAL_REENROLMENT	Current pay period earnings are greater than 0.00, current pensionable earnings shouldn't be 0.00. Please enter pensionable earnings.
	1 and 2	> 0	0	ACTIVE PROVISIONAL IN_OPT_OUT_PERIOD	Current pay period earnings are greater than 0.00, current pensionable earnings shouldn't be 0.00. Please enter pensionable earnings. If not supplied, the contribution will not be checked against the legislative minimum.
	All	0		JOIN_REQUEST_APPROVED	Earnings and/or contribution shouldn't be 0.00 where the employee is joining the scheme.
	All	0		CAN_JOIN (first time only)	Earnings shouldn't be 0.00 when a new employee is being assessed for auto-enrolment. If not supplied, they will be assessed as an Entitled Worker.

4 Issues Resolved

<p>Various</p>	<p> <input type="checkbox"/> Employee <input type="checkbox"/> Contribution <input type="checkbox"/> Member <input type="checkbox"/> STP <input type="checkbox"/> Gateway <input checked="" type="checkbox"/> Reporting </p>	<p>Various reporting issues</p>	<ol style="list-style-type: none"> 1. Expand button misalignment when pinned to the right. 2. Employer status is incorrectly stored as "Sent to Fund" for a member upload 3. Money reporting when saved as a custom report ignores any filters set. 4. Scheduled text does not update dynamically, requires refresh
<p>EPRT-18568</p> 	<p> <input type="checkbox"/> Employee <input checked="" type="checkbox"/> Contribution <input type="checkbox"/> Member <input type="checkbox"/> STP <input type="checkbox"/> Gateway <input type="checkbox"/> Reporting </p>	<p>Submission error while submitting payroll file if the address line field contains just a dot(.</p>	<p>Scenario:</p> <ul style="list-style-type: none"> • Upload file with Address Line 2 field with dot • Submit the file. • Upload this file again and submit it <p>A submission error is shown.</p>