

Employer Portal Release Notes

Release May 2026

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1 Overview

 This release guide includes important information on **Payday Super** and the **Transition to Gateway Reporting from MACS** with action required **by all Contribution Gateway clients** prior to 15 May.

Key Feature Deliveries

- Gateway Reporting - Government Contribution Responses
- Gateway Reporting - Member Verification Request and Response display

Upcoming SMSF ESA Closures

- 14th May 2026 - SuperChoiceSMSF, MercerSMSF, CFSCSSMSF, ClearviewSMSF
- 30th June 2026 - AUSPOSTSMSF  As a significant number of Employees use the AUSPOSTSMSF ESA, SuperChoice has added a pop-up notification to alert Employers of the upcoming closure.

New SMSF ESA added

- 14th May 2026 - ColladiumSMSF

Employer Portal - May Release Dates

The SuperChoice Employer Portal will not be available as follows:

Country	UAT	Production
	Friday 8 May, 2026 09:00am– 12:00pm (AEST)	Thursday 14 May, 2026 7:00pm – 10:00pm (AEST)
	Thursday 7 May, 2026 10:00 am – 2:00 pm (AEST) - 1:00 am – 5:00 am (BST)	Thursday 21 May, 2026 10:00 am – 2:00 pm (AEST) - 1:00 am – 5:00 am (BST)

Employer Portal - Indicative Future Release Dates

Note that these release dates are subject to change

 UK deployments are 2 days later than Australian deployments

Release	UAT	Production
June	Thursday 28-May	Tuesday 11-Jun (* cutover on 30-Jun)
July	Tuesday 25-Jun	Tuesday 7-Jul
August	Tuesday 21-Jul	Tuesday 4-Aug
September	Tuesday 18-Aug	Tuesday 1-Sep
October	Tuesday 15-Sep	Tuesday 29-Sep
November	Tuesday 20-Oct	Tuesday 3-Nov
December	Tuesday 17-Nov	Tuesday 1-Dec

2 Payday Super

2.1 Knowledge Base

In preparation for Payday Super, SuperChoice has published Employer focused information on **Knowledge Base**. These articles answer frequent Employer Payday Super questions and explains how the SuperChoice Clearinghouse supports Payday compliance.

Payday Super - Employer Obligation ★ What is Payday Super? Employer Obligations, Payment Timings, MVR video Has the ATO published a Payday Super video and fact sheet for Employers? When do Employers need to pay Super Guarantee under Payday Super? What are the guidelines on the ATO compliance approach for the first year of Payday?	Payday Super - Payment NPP, Direct Credit, Direct Debit Can I make NPP Osko Employer payments to the SuperChoice Clearinghouse? Will I be Payday Super Compliant making payment via EFT (Direct Credit)? Will I be Payday Super Compliant making payment via Direct Debit and how will MVR help compliance?
Payday Super - Better Error Codes & MVR How are Error responses from Superannuation funds improving and what should I do as an Employer if I receive a response? What is the new Member Verification Request and how will the SuperChoice Clearinghouse Portal help Employers be compliant?	Payday Super - STP Qualifying Earnings What are Qualifying Earnings? What changes are happening in STP for Payday Super?

2.2 ATO "Better Error Responses"

The ATO's first phase of Payday Super is the introduction of "Better Error Responses" over a 4 week period 11th May – 4th June 2026. The May release delivers **Gateway Reporting**, ensuring fund compliances to the new ATO response standards when sending contribution responses online using the SuperChoice portal.

 **IMPORTANT** - Preparation action required **by all Contribution Gateway clients** prior to **15 May**. See below for details

2.3 Payday Super - 1 July 2026

There are a number of key changes occurring with the commencement of Payday Super 1 July 2026, . The SuperChoice June production release (30 June 2026) will be delivering

- **STP Qualifying Earnings** - Field display and validation
- **Product Maintenance** - Upgrade to support submission of new ATO FVS Fields
- **Gateway Reporting** - MIG V3 Updates (MVOR Responses, Display optional PayID fields)

Please speak with your Account Manager if you require further information.

3 MACS To Gateway Reporting Transition

3.1 Gateway Reporting

- The new Gateway Reporting functionality provides SuperChoice Contribution Gateway clients online access to view and respond to Contribution transactions.
- The solution is compliant with the ATO Payday Super “Better Error Codes” and will supersede the "Member and Contribution" (MACS) portal.
- A detailed **Gateway Reporting User & Transition Guide** is available in the "Custodian Guides" section of Knowledge Base

3.2 Transition to Gateway Reporting

3.2.1 Stage 1 - Cutover for Better Error Responses

Roles Update

MACS access and response permissions will be automatically transitioned to Gateway Reporting from **15 May**, with MACS response capability retired on **5 June**, while MACS contribution viewing and downloads remain available.

Specifically

1. **On 15 May**, all roles that currently have access to **MACS Access (Link Access)** will be automatically given the following permissions
 - **Report Access (v2)** - General access to reporting
 - **Gateway (reporting)** – view inbound and response messages
 - All roles that have **Respond to Messages (MACS)** permission will have **Send responses (reporting)** added
2. **On 5 June**, all roles that have **Respond to Messages (MACS)** permission will have this removed

 Custodians will need to self service **Download reports** and **Schedule Reports** permission changes

IMPORTANT - Action required by all Gateway Contribution clients in preparation for 15 May

1. **Review Gateway Reporting User & Transition Guide** in detail and familiarise yourself with the new Gateway Reporting features available in UAT from **6 May**.
2. **Identify impacted Users within your organisation.** In “User Maintenance” search and refine by “Gateway Roles” and “Last logged” in the “Past Month”.
3. **Download Permission** - Determine which users (and associated roles) **should or should not** have the “**Download reports**” permission and ensure the permission is correctly assigned in UAT & Production.
4. **Scheduling** - If you currently access or download large volumes of data from MACS, you may need to schedule the equivalent download from Gateway Reporting. Please contact your account manager if you require support with scheduling set-up.
5. **Advise Impacted Users** to start using Gateway Reporting on **15 May**, and note that Gateway responses cannot be sent from MACS from **5 June**.

3.2.2 Stage 2 - MIG v3 Go-Live - MVR & MVOR (1 July)

Ready for 1st July 2026 Payday Super MIG v3 go-live, the Gateway reporting will support

- Sending MVOR Responses, and
- Display of the two new optional PayID fields in CTRs

Note - The MACS portal will **not** be upgraded with Payday super features.

4 Enhancements

4.1 Support for Government Gateway Responses

4.1.1 Overview

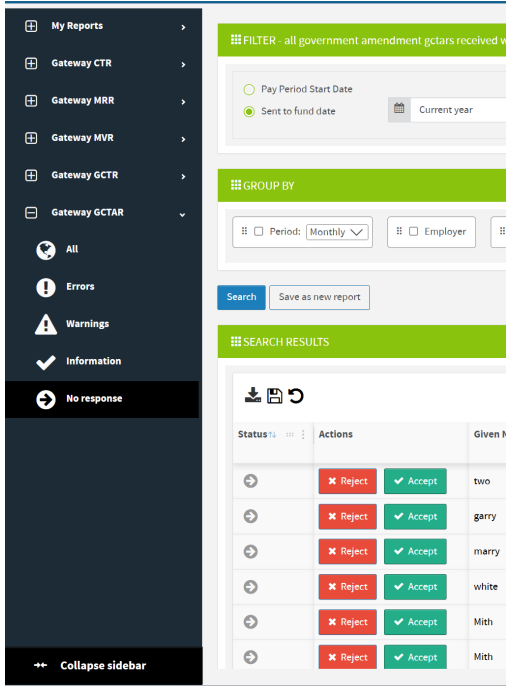
There are now separate report sections for Gateway CTR, Gateway MRR, Gateway MVR, Gateway GCTR and Gateway CGTAR. Each report section includes the following sub-reports:

- 1. **All** - All inbound and outbound responses
- 2. **Errors** - All error responses sent by the fund
- 3. **Warnings** - All warning responses sent by the fund (*not applicable to MVR and GCTR reports*).
- 4. **Information** - All information outcome responses (*applies to only MRR, MVR and GCTAR reports*).
- 5. **No response** - All inbound messages that have not yet received a fund response

1 Key points

- Users can send responses from both the **All** and **No response** sub reports.
- Technical ATO acronyms (e.g. *CTR, MRR, GCTAR*) are used deliberately, as Gateway users are expected to be familiar with these terms.
- The Gateway global “All” report has been discontinued.

The Gateway report now has support for responding to government contribution (GCTR, GCTAR) with a GCTER and GCTAOR, from within the two existing reports "Gov Contributions" and "Gov Amendments".



4.1.2 GCTER - Error Response

Users can now also send a GCTR rejection in **Gov Contributions** by selecting the  button.

Where a refund is required, the refund amount is prefilled and the fund can elect to use the original PRN or supply a new PRN.

Government Contribution Error Response

Select a reason for rejecting this government contribution and supply refund details (if applicable):

☐ Payment reference "20140818125214" number cannot be matched.

☐ Bank State Branch "012234" is invalid or not known.

☐ Account Number "20160322" is invalid or not known.

☐ Account Name "The ATO" is invalid or not known.

☒ Member not found with supplied information.

Refund \$ 130,078.00

☒ Use original PRN "20140818125214"

☐ Refund PRN

☐ No Longer a member of specified Superannuation fund.

☐ Government super contribution cannot be accepted.

Reject Contribution

Cancel

4.1.3 GCTAOR - Success Response

Users can now also send an GCTAOR success response in **Gov Amendments** by selecting the

Accept

 button. The total to be sent is shown and users must enter a Refund PRN before sending feedback.

Government Amendment Outcome Response

Government contribution amendment request has been processed successfully.

Amount to be refunded

\$ 6,000.00

Refund PRN

Send Feedback

Cancel

4.1.4 GCTAOR - Error Response

Users can now also send an GCTAOR error response in **Gov Amendments** by selecting the

Reject

 button.

Government Amendment Error Response

Please reject this government amendment contribution using one of the pre-defined messages below.

☐ Member not found with supplied information.

☒ No Longer a member of specified Superannuation fund.

☐ Government contribution amendment request cannot be processed.

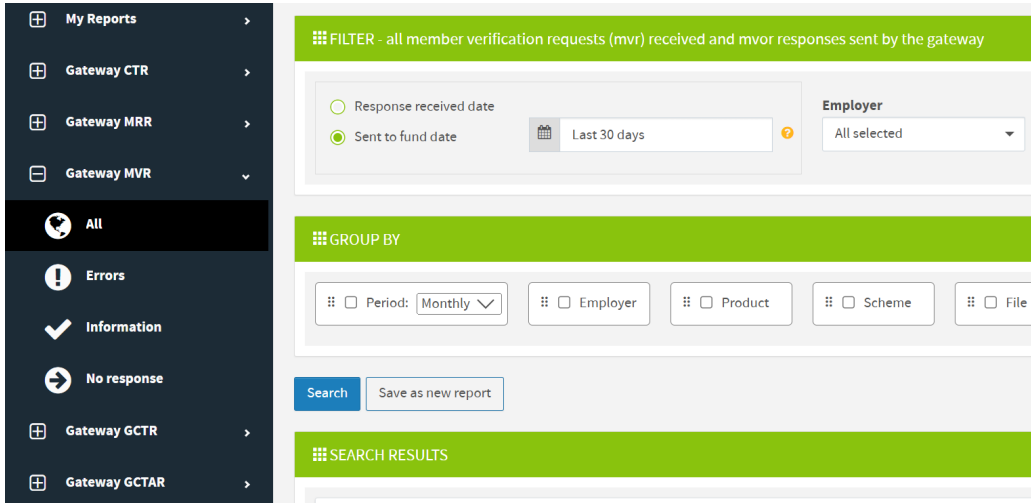
☐ Insufficient funds in member account.

Reject

Cancel

4.2 Support for Gateway MVR and Response Display

Gateway users can view MVRs (Member Verification requests) and responses by selecting the Gateway MVR report.

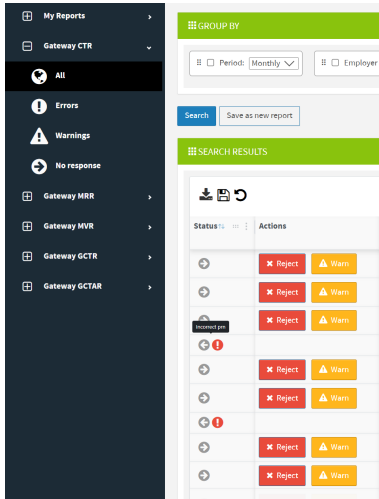


Sending responses will be available in the June release.

4.3 UX Improvements

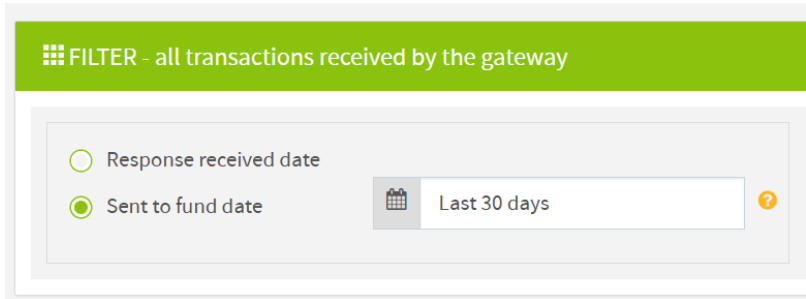
4.3.1 Reporting - Status Icon (All Reports)

All reports now include a new column showing the current status of each transaction, using the same iconography as the Contributions History screen.



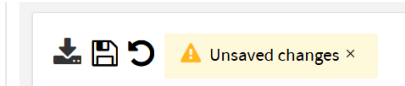
4.3.2 Gateway Reporting - Response Filter

Filter on response received date or sent to fund date

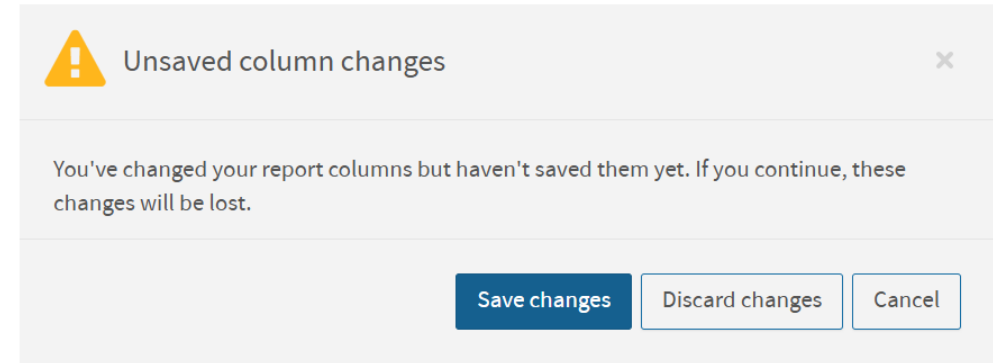


4.3.3 Reporting - Unsaved Column Changes Warning

When a user modifies any reporting grid columns, a dismissible banner is displayed to warn of unsaved changes.



If they attempt to select a new report or perform another search within the same report, a dialog prompts them to take action.



4.3.4 Contribution Grid - Response Description

Error responses displayed in the Contributions grid now show the short description instead of the long description, in line with ATO mandated changes to error descriptions.
The exception is the invalid USI error **SUPER.GEN.CNTRBTN.13**, where the long description will continue to be displayed.

Contributions cannot be accepted for this individual due to age or eligibility restrictions. A refund of \$1744 has been issued with PRN PRN1706	
Member No.	TMMN01325
ABN	29601514509
BSB No.	082395
Account Name	Australian Executor Trustees Ltd

5 Validation And Rule Changes



- Removed **SuperChoiceSMSF**, **MercerSMSF**, **CFSCSSMSF**, **ClearviewSMSF** as an ESA provider.
- Added **ColladiumSMSF** as an ESA provider.



- No changes

6 Issues Resolved

Various	☐ Employee ☐ Contribution ☐ Member ☐ STP ☐ Gateway ☒ Reporting	Various reporting issues	1. Custodian administrators (employer + fund access) can now see gateway data in the gateway filter and fund responses filters 2. The group by feature now works for gateway filter 3. For responses to request which originated from external Gateways & ATO, the substituted parameter values now appear in the applicable description field. (e.g. Payment reference {prn} number cannot be matched.) 4. After submitting a response, buttons now disappear automatically and the response data is updated dynamically 5. The grouping section shouldn't highlight unless the user drags their cursor to the grouping column 6. When dragging a column to a new location reporting should autoscroll the headings so it can be dropped in the correct location 7. When adding a column to the reporting grid, it is added first and the columns are auto-scrolled so as to be visible to the user. 8. When receiving a CTER for the same context id, the refund amount is aggregated and other information (e.g. PRN,error codes and description) are comma separated if different 9. If the CTER/GCTER contribution total is <=0 then we don't ask the user to enter payment refund details
EPRT-24340	☐ Employee ☒ Contribution ☒ Member ☐ STP ☐ Gateway ☐ Reporting	Data sent when no change had been made	On submission, if data hadn't been changed by a user then this was being sent through to reporting/EDX. This was happening in the following scenarios and has now been fixed. Scenarios ☒ Manually key a contribution - all member data is sent regardless of whether a change has been made ☒ Add hoc contribution - if a member is added but no change made ☒ Member file upload - if no change has been made to member then don't send. ☒ Contribution file upload - if no change has been made to member or a contribution then don't send.